

Docket No. 01-0333

ICC Office Use Only

IQ Telecom, Inc.

Application for a certificate of
local and interexchange authority
to operate as a reseller and facilities
based carrier of telecommunications
services throughout the
State of Illinois.

ILLINOIS
COMMERCE COMMISSION
APR 13 11 25 AM '01
CHIEF CLERK'S OFFICE

**APPLICATION FOR CERTIFICATE TO BECOME A
TELECOMMUNICATIONS CARRIER**

GENERAL

1. Applicant's Name (including d/b/a, if any):

FEIN # Applied For

IQ Telecom, Inc.

Address:

**3215 West 127th St.
Blue Island, Illinois 60406**

2. Authority Requested: (Mark all that apply) X 13-403 X 13-404 X 13-405

3. Request for waivers/variances: In applications for exchange service authority under Sections 13-404 or 13-405, waivers of Part 710 and of Section 735.180 of Part 735 are generally requested. In applications for interexchange service authority under Sections 13-403 and 13-404, waivers of Part 710 and Part 735 are generally requested. Please indicate which waivers Applicant is requesting.

 X Part 710 X Part 735 X Section 735.180 Other

4. In what area of the state does the Applicant propose to provide service?

Throughout the State of Illinois, to the extent permitted by law. The Company does not currently plan to provide local exchange services in those areas where a small or rural LEC is exempt from the requirement to provide services to competing telecommunications carriers.

5. Please attach a sheet designating contact persons to work with Staff on the following:

- a) issues related to processing this application
- b) consumer issues
- c) customer complaint resolution
- d) technical and service quality issues
- e) "tariff" and pricing issues
- f) 9-1-1 issues
- g) security/law enforcement

Please identify each contact person's (i) name, (ii) title, (iii) mailing address, (iv) telephone number, (v) facsimile number, and (vi) e-mail address, if any.

The following individual is the contact person for each of the matters referred to:

**Daniel Gentile, President
3215 West 127th St.
Blue Island, Illinois 60406
(708) 371-5550
(708) 371-1892 facsimile**

6. Please check type of organization?

☐ Individual ☒ Corporation
☐ Partnership Date corporation was formed: **March 15, 2001**
In what state? **Illinois**
☐ Other (Specify) Limited Liability Company

7. Submit a copy of articles of incorporation and a copy of certificate of authority to transact business in Illinois.

A copy of the articles of incorporation are attached hereto as an Exhibit.

8. List jurisdictions in which Applicant is offering service(s).

None

9. Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in any jurisdiction in this or another name?

_____ YES (Please provide details) X NO

10. Have there been any complaints against the Applicant in any other jurisdiction?

_____ YES X NO

If YES, describe fully.

11. Will the Applicant keep its books and records in Illinois? X YES _____ NO

If NO, permission pursuant to 83 Ill. Adm Code Part 250 needs to be requested.

MANAGERIAL

12. Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in either narrative form, resumes of key personnel, or a combination of these forms.

This information will be produced prior to the hearing on the application, and in the Company's prefiled testimony.

13. List officers of Applicant.

**Daniel Gentile, President
Dan Signore,
Mark Shmikler,
3215 West 127th St.
Blue Island, Illinois 60406
(708) 371-5550
(708) 371-1892 facsimile**

14. Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services? X YES _____ NO

If YES, list entity.

Mr. Gentile is an owner of DialCom Systems, a certified public telecommunications provider in the State of Illinois. Also, Mr. Shmikler is an owner of Illinois Payphone Systems, another certified public telecommunications provider in the State of Illinois. Neither of these companies are affiliated in any manner with the Applicant.

15. How will Applicant bill for its service(s)? **Directly bill customers.**

16. How does Applicant propose to handle service, billing, and repair complaints?

Customers may contact Applicant 24 hours per day, seven days per week at a toll-free telephone number to be established. Applicant intends to have a local office with technical staff before initiating facilities-based services. Applicant will either use its own employees as the technical staff, or will subcontract with the incumbent local exchange carrier.

17. Will personnel be available at Applicant's business office during regular working hours to respond to inquiries about service or billing? X YES NO

18. What telephone number(s) would a customer use to contact your company?

The company will establish a toll-free number for customers to contact the Company prior to offering services.

19. What are your procedures to prevent unauthorized "slamming" of customers?

The Company will comply with all state and federal regulations that govern and prohibit "slamming" and "cramming" practices, including the use of specific detailed scripts for any telemarketing companies and the use of third-party verification companies. At this time, however, the Company does not intend to use telemarketing companies.

20. If granted authority to operate as a local exchange carrier, will the applicant abide by the following 83 Illinois Administrative Code Parts: 705, 710, 720, 725, 735, 755, 756, 757, 770, and 772?

 X YES NO (If no, please provide an explanation.)

21. Will the applicant sign and return membership forms to the Universal Telephone Assistance Corporation and the Illinois Telecommunications Access Corporation? X YES
_____ NO

FINANCIAL

22. Please attach evidence of applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial resources and ability to provide service.

This information will be produced prior to the hearing on the application, and in the Company's prefiled testimony.

TECHNICAL

23. Does Applicant utilize its own equipment and/or facilities? X YES _____ NO

If YES, please list: **Initially, Applicant will resell services and then it intends to install facilities and purchase Unbundled network elements from the incumbent local exchange carriers, as necessary.**

If NO, which facility provider(s)'s services does Applicant use?

24. Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, local service).

Applicant will provide resold and/or facilities-based local and long distance services, prepaid debit cards, and operator services.

The company seeks authority to provide facilities-based and resold local exchange, exchange access and interexchange telecommunications services throughout the State of Illinois, to the extent permitted by law. The company initially will resell the services of other carriers. The company also intends to purchase unbundled network elements and collocate equipment in central offices. With respect to its local exchange offerings, the company intends to provide all forms of telecommunications services, including: (1) basic exchange services; (2) customer and CLASS features; (3) ancillary services (911, E911, directory listings, directory assistance, etc.); and special access services.

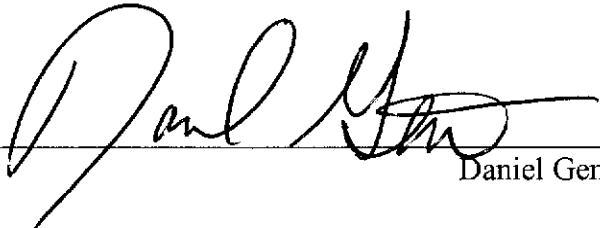
The Company does not intend to offer prepaid local exchange services to residential customers.

25. Will technical personnel be available at all times to assist customers with service problems?

 X YES NO

26. If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but not limited to: (a) touch dialing; (b) access to 9-1-1 and "0" operator dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability to complete local and long-distance calls; (e) unlimited duration for local calls; and (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls? YES NO

Not Applicable.



Daniel Gentile, President

With copies to:

Henry T. Kelly

O'Keefe, Ashenden, Lyons and Ward

30 N. LaSalle St., Suite 4100

Chicago, Illinois 60602

(312) 621-0400

(312) 621-0297 facsimile

VERIFICATION

OATH

State of Illinois)
) SS
County of Lake)

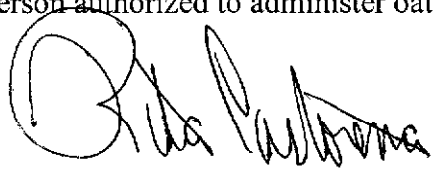
I, Daniel Gentile, being first duly sworn and on states that I am President of IQ Telecom, Inc., that I have examined the foregoing application and that to the best of my knowledge, information, and belief, all statements of fact contained in the said application are true, and the said application is a correct statement of the business and affairs of the above-named applicant in respect to each and every matter set forth therein.


Daniel Gentile

Subscribed and sworn to before me
This 6 day of ~~March~~ April, 2001

Notary Public/


(Title of person authorized to administer oaths)


(Signature of person authorized to administer oath)

"OFFICIAL SEAL"
RITA CASTORENA
Notary Public, State of Illinois
My Commission Expires 11-14-2001

CERTIFICATE OF SERVICE

I, Joseph E. Donovan, an attorney, on oath state that I served **the verified Application for IQ Telecom, Inc.** with the Chief Clerk of the Illinois Commerce Commission by serving via FedEx, overnight express a copy by depositing at 160 N. LaSalle Street, Suite C-800, Chicago, Illinois on April 11, 2001.


Joseph E. Donovan

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